

Getting started with draw requests

To request construction funds and submit progress updates, you'll use the **Sitewire mobile app**, our inspection partner. Sitewire manages inspections, but **all funding decisions are made by YouLand**.

1 Download the Sitewire app

Download the Sitewire app for mobile (iOS or Android):



2 Activate your Sitewire account

1. You must be **invited by YouLand** to create a Sitewire account.
 - If you try to sign up directly, you'll see a **"User Not Found"** error.
2. Look for an **invite email** from YouLand.
 - The subject line will look like this:
"[PROPERTY ADDRESS] You're invited to submit draw requests by mobile app"
(the property address will match your loan property).
 - Open the email on the **mobile device** you'll use on-site.
3. Can't find the invite?
 - Check your **Spam** or **Promotions** folder.
 - Or download the Sitewire app from the App Store/Google Play and log in using the email you provided us.

3 Know the rules before requesting funds

- **Funds cannot be released upfront.** Work must be completed first.
- **Draws are reimbursement-based.** You pay for work or materials, then request funds.
- **All inspections are virtual.** Licensed GCs review your photos/videos through Sitewire.
- **Sitewire is not the final authority.** Final approval and funding are made by YouLand.

4 Capture photos & submit your draw request

1. Open the app and tap the blue property address.
2. Click on the blue property address and then "ADD DRAW" to add job items from your budget.
3. Take photos/videos to show progress, add notes for details, and enter your requested dollar amount. **Note:** photos/videos must be captured through the app.
4. After you submit, the independent GC may contact you for any questions via email or phone.

5 (Optional) Add team members if you can't visit the property

If you cannot personally visit the property, you can add others to assist:

- **Delegate Role** – Allows a GC or Project Manager to capture photos/videos and send them to you for review.
- **Full User Role** – Grants full permissions to build and submit draw requests on your behalf.

[Learn how to add a user to your Sitewire account](#)

6 (Optional) Use the Sitewire Web Portal

- Log in to the [Sitewire Portal](#) with the same credentials as the mobile app.
- In the portal, you can:
 - Review all your properties and budgets
 - Check draw history
 - Upload supporting documents
 - Manage users on your account

Important: photos and videos must still be captured through the mobile app. Uploads to the web portal are only accepted if specifically requested.

7 Track review and funding after submission

- After you submit, Sitewire's licensed inspectors will review your documentation.
- They may contact you by email or phone if clarification is needed.
- Once complete, Sitewire sends their review to YouLand, where final approval and funding take place.

Need help?

- **Technical help with the Sitewire app:** support@sitewire.co
- **Questions about funding or draws:** Contact the YouLand Draws Team at draws@youland.com
- **To call YouLand directly:** (833) 968-5263 and press 2 for Draws

We're excited to work with you and make this process smooth and efficient.

Best regards,